



Comité des usagers du Centre Jeunesse de la Montérégie

575 Adoncour street
Longueuil (Québec)
J4G 2M6

Tel.: (450) 679-5433
1-800-641-4315 #15433
Fax: (450) 679-3731

E-Mail:
comite-usagers-cj16@rrss16.gouv.qc.ca



Le Centre jeunesse
de la Montérégie

Please return by mail to:
Comité des usagers du Centre Jeunesse de la Montérégie
575 Adoncour street, Longueuil (Québec) J4G 2M6

Name: _____ First Name: _____
Address: _____ Apt.: _____
City: _____ Postal Code: _____
Phone number: _____ Office: _____ Ext.: _____

We are here for you!

You are a customer or user of services if you receive services from the Centre Jeunesse de la Montérégie and if you are :

- A child or adolescent under 18 years of age
- A parent
- A guardian or tutor
- A legal representative

HERE'S WHAT WE CAN DO FOR YOU:

- **Provide information** about your rights and responsibilities;
- **Offer support**, particularly if you wish to make a complaint;
- **Assess and judge your degree of satisfaction** with the services you have received;
- Promote **improvement in the quality of living conditions** of service consumers in placement settings;
- **Guide you** to appropriate, high quality services, and **support you** in all your needs;
- **Make members of the Board of Directors of the Centre Jeunesse de la Montérégie aware** of the impact of their decisions on the services you receive;
- **Defend** your individual and collective rights.

LE COMITÉ DES USAGERS IS WHERE...

Volunteer parents become involved by sharing their experience and knowledge, in a positive perspective aimed at improving the lot of children and adolescents.

COMMITMENT

A minimum of one meeting per month is required, and all costs are covered (travel, babysitting). There is no limit to your participation; you are welcome to take part as often as you can!

BEING INVOLVED IS A ENRICHING EXPERIENCE!

TEENAGER

CHILD

PARENT

TUTOR

LEGAL REPRESENTATIVE

Would you like to play an active role?

Yes, I would like to...

- receive more information about the activities of the Users' Committee
- become a member of the Users' Committee
- participate in activities for parents and relatives
- be invited to the annual general assembly

Signature : _____